ORCA House, Inc.
The House with a Heart

Annual Report

Fiscal Year
2015

Gregory Uhland, LISW-S
Executive Director

Published October 13, 2016

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods.
Friends,

As I write 2015’s Annual Report letter, I think of the classic line, “The only thing that is constant is change.” ORCA House has seen constant change over the year with the overarching theme being: slow and steady progress. Our partnership with Connections: Health•Wellness•Advocacy continues to expand and progress with real quantifiable benefits for both organizations. ORCA received its second consecutive 3 year CARF accreditation and ORCA continues to help its consumers and community fight a heroin epidemic all as we continue to work thru the always changing local, state, and federal funding environments. I am proud to report that ORCA continues to maintain a solid clinical program for our patients while maintaining a solid financial footing and ending the year with a profit.

ORCA House has benefitted greatly from its partnership with Connections this last year. Specifically Connection’s staff has assisted with the implementation of the Electronic Health Records (EHR’s). The EHR’s benefit to ORCA is a great example of ORCA’s successful partnership. The benefit of the EHR’s to ORCA is simply stated, immense. With Connections expertise ORCA has been able to implement a necessary function it would have found difficult to secure on its own. The EHR’s is just one example, of the very successful ORCA and Connections partnership that we all expect as time goes by to only strengthen and broaden. As such, I would like to take this opportunity to extend our greatest gratitude to Connections, especially Esther Pla, and all of the staff and board members for its partnership and commitment to the neediest members of our society and to ORCA House.

ORCA has also been on the front lines of America’s heroin epidemic, and we note, it appears to be getting worse before it gets better. Overdose deaths continue to dominate the headlines and at ORCA we know too well the devastation this addiction causes. On any given day, 50% of the people in ORCA’s residential treatment programs have an addiction to heroin or opiate pain medication. ORCA continues to provide the same great treatment philosophy it has since its inception, over 60 years ago, and we continue to work with other agencies, local community leaders, and state organizations to enhance our treatment and to learn as we all must do about this terrible human affliction called addiction.

Finally, we want to take a moment to recognize ORCA’s staff who have worked tirelessly to bring hope and quality treatment services to those in need. A special recognition goes to ORCA’s Executive Director, Greg Uhland, for being recognized as the Addiction Professional of the year by the ADAMHS Board. We thank you for your work and look forward to many years of success.

Richard C. Wagner, JD
Board Chair
ORCA HOUSE, INC. is one of the oldest African-American founded adult substance abuse treatment centers in the country. Our Agency was founded in 1942 by a handful of dedicated recovering minorities who had a sincere desire to reach out to others in need of help and support to recover from the disease of alcoholism and drug addiction. Being located primarily in the Outhwaite neighborhood of Greater Cleveland, by 1950, this small committed group of caring individuals had incorporated as the Outhwaite Rehabilitation Center for Alcoholics, commonly known today and re-incorporated as ORCA House, Inc. 67 years later, ORCA House is an essential, non-profit adult rehabilitation center with three (3) facilities and a most commendable history of serving the indigent adult populations of Greater Cleveland and its neighboring communities. Moreover, ORCA House, Inc. prescribes to the philosophy that substance abuse is a progressive, treatable disease that negatively impacts the entire family unit. To this end, our Agency adopts a holistic, culturally relevant approach to service delivery that effectively addresses the needs and actively involves the whole family in the recovery process.

Services

- Non–Medical Community Residential Treatment: The ORCA Inpatient Programs offer comprehensive residential treatment services for adults with 30 to 90 day treatment stays and extended inpatient stays for pregnant, addicted women. These programs provide services for a minimum of 30 hours per week. These services include therapeutic, gender specific, and trauma sensitive services, 12 step support groups, group and individual counseling, individual treatment planning, AOD education, therapeutic recreation, HIV/AIDS awareness, and case management services.

- Outpatient and Intensive Outpatient Treatment: The ORCA Outpatient Programs offer a full array of services that include: professional assessments, individual case management, crisis intervention and laboratory urine analysis. The ORCA Co-Ed Intensive Outpatient Program offers three (3) hours of intensive therapeutic treatment services each week from Tuesday through Friday for five (5) weeks. Individual counseling, treatment planning, and crisis intervention services are also provided. Upon completion of Residential and Intensive Outpatient treatment, many clients receive non-intensive outpatient services for three months. As a result, many consumers experience a continuum of care beginning with residential treatment and continuing through non-intensive outpatient services.

- Family Preservation Program: In accordance with our mission and treatment philosophy, family group sessions are provided one (1) evening each week and are required as an integral part of the customer's individual treatment planning process. To facilitate family participation, supervised child care services are provided along with individual family intervention sessions, co-dependency education, problem identification/referral and other services designed to assist the whole family unit in recovery.

ORCA House provides hope, caring and recovery services to men, women and families suffering from Alcohol and Drug Addiction in the Greater Cleveland neighborhoods.
The Mission

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods.

The Vision

The ORCA House of the future will:

- Be a premier vehicle for helping clients reclaim their lives and become contributing members of society
- Be fiscally sound with diverse funding sources
- Provide addiction services grounded in research and determined to be best practices in the field
- Employ highly trained and professional staff
- Be an employer of choice
- Provide personalized care and be client centered, customer driven and make decisions based on data
- Partner with diverse organizations to enhance services, facilities and program opportunities
- Provide facilities for clients and staff that are comfortable and provide a therapeutic milieu

** The artwork on the cover page is from a client who resided in one of our Residential Programs, it represents the client’s recovery journey from home and ending at ORCA House, “The House with a Heart”!
Customers Served

### Intensive Outpatient

<table>
<thead>
<tr>
<th></th>
<th>1st Qtr</th>
<th>2nd Qtr</th>
<th>3rd Qtr</th>
<th>4th Qtr</th>
<th>TOT</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American</td>
<td>25</td>
<td>14</td>
<td>10</td>
<td>11</td>
<td>60</td>
</tr>
<tr>
<td>Caucasian</td>
<td>3</td>
<td>4</td>
<td>6</td>
<td>4</td>
<td>17</td>
</tr>
<tr>
<td>Hispanics</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Asians</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Others</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total Admissions</strong></td>
<td><strong>28</strong></td>
<td><strong>18</strong></td>
<td><strong>16</strong></td>
<td><strong>16</strong></td>
<td><strong>78</strong></td>
</tr>
</tbody>
</table>

### Males

<table>
<thead>
<tr>
<th></th>
<th>1st Qtr</th>
<th>2nd Qtr</th>
<th>3rd Qtr</th>
<th>4th Qtr</th>
<th>TOT</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American</td>
<td>16</td>
<td>11</td>
<td>8</td>
<td>10</td>
<td>45</td>
</tr>
<tr>
<td>Caucasians</td>
<td>12</td>
<td>7</td>
<td>8</td>
<td>6</td>
<td>33</td>
</tr>
</tbody>
</table>

### Annual Service Productivity FY’ 15

<table>
<thead>
<tr>
<th>Service</th>
<th>Produced</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assessments</td>
<td>470</td>
</tr>
<tr>
<td>Individual Counseling</td>
<td>2643.0</td>
</tr>
<tr>
<td>Group Counseling</td>
<td>4822</td>
</tr>
<tr>
<td>Urine Drug Screen</td>
<td>1200</td>
</tr>
<tr>
<td>Intensive Outpatient</td>
<td>869</td>
</tr>
<tr>
<td>Community Residential</td>
<td>6506</td>
</tr>
<tr>
<td><strong>Total service units</strong></td>
<td><strong>16510</strong></td>
</tr>
</tbody>
</table>

### Men’s Residential

<table>
<thead>
<tr>
<th></th>
<th>1st Qtr</th>
<th>2nd Qtr</th>
<th>3rd Qtr</th>
<th>4th Qtr</th>
<th>TOT</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American</td>
<td>19</td>
<td>20</td>
<td>18</td>
<td>31</td>
<td>88</td>
</tr>
<tr>
<td>Caucasian</td>
<td>27</td>
<td>17</td>
<td>23</td>
<td>22</td>
<td>89</td>
</tr>
<tr>
<td>Hispanics</td>
<td>2</td>
<td>2</td>
<td>4</td>
<td>2</td>
<td>10</td>
</tr>
<tr>
<td>Asians</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Others</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total Admissions</strong></td>
<td><strong>48</strong></td>
<td><strong>39</strong></td>
<td><strong>47</strong></td>
<td><strong>56</strong></td>
<td><strong>190</strong></td>
</tr>
</tbody>
</table>

### Women’s Residential

<table>
<thead>
<tr>
<th></th>
<th>1st Qtr</th>
<th>2nd Qtr</th>
<th>3rd Qtr</th>
<th>4th Qtr</th>
<th>TOT</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American</td>
<td>14</td>
<td>15</td>
<td>23</td>
<td>18</td>
<td>70</td>
</tr>
<tr>
<td>Caucasian</td>
<td>18</td>
<td>12</td>
<td>16</td>
<td>17</td>
<td>63</td>
</tr>
<tr>
<td>Hispanics</td>
<td>1</td>
<td>3</td>
<td>1</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td>Asians</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Others</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total Admissions</strong></td>
<td><strong>33</strong></td>
<td><strong>30</strong></td>
<td><strong>40</strong></td>
<td><strong>35</strong></td>
<td><strong>138</strong></td>
</tr>
</tbody>
</table>

### Drug Use Totals

<table>
<thead>
<tr>
<th>Drug</th>
<th>Number</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crack Cocaine</td>
<td>100</td>
<td>15%</td>
</tr>
<tr>
<td>Marijuana</td>
<td>146</td>
<td>22%</td>
</tr>
<tr>
<td>Cocaine</td>
<td>53</td>
<td>8%</td>
</tr>
<tr>
<td>Alcohol</td>
<td>183</td>
<td>27%</td>
</tr>
<tr>
<td>Heroin</td>
<td>88</td>
<td>13%</td>
</tr>
<tr>
<td>Opioid</td>
<td>37</td>
<td>6%</td>
</tr>
<tr>
<td>PCP</td>
<td>19</td>
<td>3%</td>
</tr>
<tr>
<td>Other</td>
<td>46</td>
<td>7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>672</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

### AFTERCARE

<table>
<thead>
<tr>
<th></th>
<th>1st Qtr</th>
<th>2nd Qtr</th>
<th>3rd Qtr</th>
<th>4th Qtr</th>
<th>TOT</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American</td>
<td>7</td>
<td>7</td>
<td>9</td>
<td>10</td>
<td>33</td>
</tr>
<tr>
<td>Caucasian</td>
<td>5</td>
<td>1</td>
<td>1</td>
<td>4</td>
<td>11</td>
</tr>
<tr>
<td>Hispanics</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Asians</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Others</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total Admissions</strong></td>
<td><strong>12</strong></td>
<td><strong>8</strong></td>
<td><strong>11</strong></td>
<td><strong>15</strong></td>
<td><strong>46</strong></td>
</tr>
</tbody>
</table>

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods.
# Statement of Financial Activities

<table>
<thead>
<tr>
<th></th>
<th>For the Year Ending June 30, 2014</th>
<th>For the Year Ending June 30, 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Support and revenue:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contributions and grants:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Foundations</td>
<td>$18,188</td>
<td>$13,510</td>
</tr>
<tr>
<td>Individuals</td>
<td>$2,462</td>
<td>$2,463</td>
</tr>
<tr>
<td>Donated services</td>
<td>$37,018</td>
<td>$35,990</td>
</tr>
<tr>
<td>United Way Services</td>
<td>$83,403</td>
<td>$81,991</td>
</tr>
<tr>
<td>Other</td>
<td>$17,164</td>
<td>$21,056</td>
</tr>
<tr>
<td>Government grants</td>
<td>$1,091,830</td>
<td>$1,363,165</td>
</tr>
<tr>
<td>Total contributions and grants</td>
<td>$1,250,065</td>
<td>$1,518,175</td>
</tr>
<tr>
<td>Program Fees</td>
<td>$33,502</td>
<td>$32,666</td>
</tr>
<tr>
<td>Rental Income</td>
<td>$31,296</td>
<td>$30,415</td>
</tr>
<tr>
<td>Other Income</td>
<td>$100</td>
<td>$105</td>
</tr>
<tr>
<td><strong>Total support and revenue</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>$1,314,963</td>
<td>$1,581,361</td>
</tr>
<tr>
<td><strong>Expenses:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program services:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Men’s residential</td>
<td>$528,209</td>
<td>$587,236</td>
</tr>
<tr>
<td>Women’s residential</td>
<td>$448,961</td>
<td>$478,148</td>
</tr>
<tr>
<td>Outpatient/other services</td>
<td>$256,840</td>
<td>$279,209</td>
</tr>
<tr>
<td>Crawford House</td>
<td>$16,106</td>
<td>$16,790</td>
</tr>
<tr>
<td>Total program services</td>
<td>$1,250,116</td>
<td>$1,361,383</td>
</tr>
<tr>
<td>General &amp; administrative</td>
<td>$144,172</td>
<td>$145,577</td>
</tr>
<tr>
<td></td>
<td>$2,562</td>
<td>$3,103</td>
</tr>
<tr>
<td><strong>Fundraising</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td>$1,396,850</td>
<td>$1,510,063</td>
</tr>
<tr>
<td>Net change in assets</td>
<td>($81,887)</td>
<td>$118,223</td>
</tr>
<tr>
<td>Net Assets at beginning of year</td>
<td>$232,985</td>
<td>$151,330</td>
</tr>
<tr>
<td><strong>Net assets at end of year</strong></td>
<td>$151,098</td>
<td>$269,553</td>
</tr>
</tbody>
</table>

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods.
ORCA HOUSE STAFF ROSTER

Management Staff
Greg Uhland, LISW-S, Executive Director
Lynette Clayton, PHR, Fiscal Director
Rochena Crosby-Hall, LSW, LICDC, Clinical Director
Myrtle Watson, LICDC-CS, Residential Programs Director

Administration
Rochelle Elder, Executive Secretary
Yolanda Gooden, MIS Coordinator
Johnnie Mae Tate, MIS Clerical Support
Rose Champ, P/T Receptionist
Mary Wood, P/T Receptionist
Standford Profett, Building & Grounds, Safety Manager

MEN’S Residential Program
Joseph Gaston, Primary Counselor
Bernie Reeves, Primary Counselor
Spencer Bingham, Residential Programs Mgr.
Andrew Bell, P/T Receptionist/PRN Monitor
Melvin Ware, Lead Monitor
Kenneth Range, Monitor
Keith White, Monitor
Robert Hooks, Monitor/PRN Counselor
Roy Hall, Monitor
Christopher Griffin, Monitor/PRN Counselor
Tody Vinson, Residential Services Cook

WOMEN’S Residential Program
Charlesetta Hurt, Primary Counselor
Felicia Lee-Goodson, Primary Counselor
Bernice Copeland, PRN Counselor
Sophia Young, Lead Monitor
Kosandra Miller, Monitor
Mattie Hardy, Monitor
Sadie Scott, Monitor
Marcella Taylor, Monitor

INTAKE/ASSESSMENT
Quinta Peoples, Intake/Assessment Coordinator
Geraldine Slaughter, PRN Outpatient/Intake Counselor
Anna Lillie, PRN Outpatient/Intake Counselor
Loretta Gerhardt, Intake/Assessment Counselor
(P/T: West Side Catholic Center) Counselor (P/T)

Outpatient/Intensive Outpatient Program
Dorothy Lewis, IOP Counselor
Christopher Griffin, NIOP Counselor
Patricia Pearce, Federal OP Program Counselor
Christine Ferguson, Federal OP Program Counselor
Walter Massey, Family Counselor
Latundra Henderson, Post Discharge Specialist

ORCA House Volunteer’s
Sylvia Johnson-Lee, Program Volunteer, Volunteer Coordinator

National Caucus on Black Aged
Gilbert Posey, NCBA Trainee

ORCA House provides hope, caring and recovery services to men, women and families suffering from Alcohol and Drug Addiction in the Greater Cleveland neighborhoods.
ORCA HOUSE, INC.
BOARD OF DIRECTORS

FY 2015

OFFICERS

Richard C. Wagner, JD
CHAIRMAN

Heather Brissett, LSW, MSW, MNAL
SECRETARY

Lawrence P. Kenny
VICE CHAIRMAN

Tyrone Hunt
TREASURER

MEMBERS

Roland K. Arter, MBA, MSME, PE

Richard DeFranco, MD

Bob Garrity, JD, LISW, LICDC-CS

Sybil Marsh, MD, MA

Bonnie Newell

John O. Tate

Floyd Shaw, Director Emeritus

Grant Carter, Director Emeritus

Thomas J. Risk, Director Emeritus

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods
Client’s Vignette:

The Disease of Addiction: Hopelessness can become hope

Ed is 38 years old. He was born and raised in Cleveland, Ohio and still resides there today. Currently Ed lives with his family that includes his wife and five children. The children ages range from 6 months to 17 years. Ed stated that he began using drugs trying to cope with the loss of his father. To this day Ed still grieves his death. The drugs he used helped him by numbing the feelings surrounding his Dad’s passing. In a short period of time his drug misuse turned into drug abuse which began to shatter his life and all those around him. Quickly, Ed found himself in a full blown addiction to crack cocaine, alcohol, and heroin. The disease of addiction began to impact all aspects of Ed’s life. He was unable to stay employed and the quality of his relationships with the people he loved declined. His use brought him into contact with the criminal justice system. He became hopeless, and began a downward spiral of self-destruction.

Ed reached out for help and called 211 for assistance. He was directed to a local detox program where he completed his initial stage of treatment. Ed completed a detox and was referred to ORCA House Inc. substance abuse treatment center. Ed became involved in ORCA’s Men’s Residential Treatment Center and successfully completed the thirty day intensive residential program. A week after finishing residential services, Ed was admitted to the ORCA House IOP and also successfully completed that program. Ed decided to participate in the ORCA Aftercare Program where he is today. Ed remains sober, 4 months after he entered treatment at ORCA House. Ed reports that because of the help he received after reaching out, his life has improved tremendously in a short period of time. He states that he’s much more content, free of chaos, and no longer sick. Ed claims that, if it wasn’t for receiving AOD treatment services without the ability to pay for it, his life would be ruined.

Today Ed is an active father and husband which he enjoys greatly. Ed attends 12 step meetings and has a sponsor. He is currently employed and helps rally for more AOD treatment support in his community.

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhood.
ORCA House wishes to thank the Following Organizations & Individuals for their support

**INDIVIDUALS**

- Anonymous
- Arter, Roland
- Bingham, Spencer
- Bradley, John
- Brissett, Errol and Heather
- Champ, Rose
- Chappell, Ina Jo
- DeFranco, Richard
- Eckelman, Kathryn
- Elder, Rochelle
- English, Paula
- Ferguson, Christine
- Fields, Jacquelin
- Gall, Darlene
- Garrity, Robert J.
- Gaston, Joseph
- Gerhardt, Loretta
- Gooden, Yolanda
- Greenberg, Michael
- Hartford, Barbara
- Hill, Candy
- Hollister, David
- Holman, Mr. and Mrs. Ronald
- Hunt, Tyrone
- Jarrett, Gwen
- Johnson, Linda
- Kazmar, Bethany
- Kenny, Lawrence
- Koenig, Steve
- Lampi, Sharon
- Lewis, Dorothy
- Love, Olivia
- Marsh, Dr. Sybil
- Marshall, Scott and Shawn
- Massey, Loretta H.
- Massey, Walter
- McMullen, Irene
- Mitchell, Mamie
- O'Rourke, Seamus
- Overbeke, Grace
- Parker, Theodore
- Payton, Felicia
- Pla, Esther and Gus
- Range, Kenneth
- Reeves, Bernie
- Reimer, Jodi
- Rhodes, Darlene
- Rose, Desmond
- Schroth, Richard
- Sister Curtia Ambrow
- Smith, Elzoria
- Smith, Mr. and Mrs. Roger
- Sorge, Crystal
- Spertrino, Annette
- Steele, Martina
- Tate, John
- Taylor, Peggy
- Toth, Julius
- Uhland, Greg and Eve
- Verner, Robert
- Wagner, Richard
- Welcome-Butler, Patricia
- Werber, Steve
- Wood, Mary

**FOUNDATIONS**

- Ernestine J. Holman Fund
- Holman Family Foundation
- Maine Community Foundation
- Reinberger Foundation

- Reuter Foundation
- The United Black Fund
- Wolf Family Foundation

**FUNDING STREAMS**

- ADAMHSBCC
- Berea Municipal Court
- Cenpatico
- Cleveland Municipal Court
- Cuyahoga County Board of Health (Ryan White Part A Funds)
- Cuyahoga County Probation Department
- Lakewood Municipal Court
- Lorain ADASB
- Lyndhurst Municipal Court
- ODMHAS
- Recovery Resources
- Rocky River Municipal Court
- United Way
- U.S. Pretrial/Probation
- West Side Catholic Center
SUPPORTERS

- Aflac
- Alexander's Hardware
- Cleveland Rape Crisis Center
- Cleveland Treatment Center
- Community Assessment and Treatment Services, Inc.
- Compass Computer Group
- Connections-Health –Wellness and Advocacy
- Eastern Star Matron’s Guild
- ESI Electrical Contractors
- The Free Medical Clinic of Greater Cleveland
- Imani Temple
- Intercontinental Hotel
- KA, Inc., Architects
- Lyndhurst Municipal Court
- Mamie Mitchell, Cleveland City Council
- Pinkney Perry Insurance Agency, Inc
- PNC Bank
- Providence House, Inc.
- The Rape Crisis Center
- Recovery Resources
- Salvation Army/ Harbor Light Complex
- Strategic Benefit Partners, LLC.
- Ulmer/Berne/LLP Attorneys
- The University Church of Christ

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods.