



"The house with a heart"

**ORCA House, Inc.**

The House with a Heart

# Annual Report

Fiscal Year

2015

**Gregory Uhland, LISW-S**  
Executive Director

**Published October 13, 2016**

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods



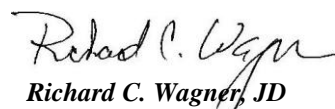
Friends,

As I write 2015's Annual Report letter, I think of the classic line, "The only thing that is constant is change." ORCA House has seen constant change over the year with the overarching theme being: slow and steady progress. Our partnership with *Connections: Health•Wellness•Advocacy* continues to expand and progress with real quantifiable benefits for both organizations. ORCA received its second consecutive 3 year CARF accreditation and ORCA continues to help its consumers and community fight a heroin epidemic all as we continue to work thru the always changing local, state, and federal funding environments. I am proud to report that ORCA continues to maintain a solid clinical program for our patients while maintaining a solid financial footing and ending the year with a profit.

ORCA House has benefitted greatly from its partnership with Connections this last year. Specifically Connection's staff has assisted with the implementation of the Electronic Health Records (EHR's). The EHR's benefit to ORCA is a great example of ORCA's successful partnership. The benefit of the EHR's to ORCA is simply stated, immense. With Connections expertise ORCA has been able to implement a necessary function it would have found difficult to secure on its own. The EHR's is just one example, of the very successful ORCA and Connections partnership that we all expect as time goes by to only strengthen and broaden. As such, I would like to take this opportunity to extend our greatest gratitude to Connections, especially Esther Pla, and all of the staff and board members for its partnership and commitment to the neediest members of our society and to ORCA House.

ORCA has also been on the front lines of America's heroin epidemic, and we note, it appears to be getting worse before it gets better. Overdose deaths continue to dominate the headlines and at ORCA we know too well the devastation this addiction causes. On any given day, 50% of the people in ORCA's residential treatment programs have an addiction to heroin or opiate pain medication. ORCA continues to provide the same great treatment philosophy it has since its inception, over 60 years ago, and we continue to work with other agencies, local community leaders, and state organizations to enhance our treatment and to learn as we all must do about this terrible human affliction called addiction.

Finally, we want to take a moment to recognize ORCA's staff who have worked tirelessly to bring hope and quality treatment services to those in need. A special recognition goes to ORCA's Executive Director, Greg Uhland, for being recognized as the Addiction Professional of the year by the ADAMHS Board. We thank you for your work and look forward to many years of success.

  
**Richard C. Wagner, JD**  
**Board Chair**

**ORCA HOUSE, INC.** is one of the oldest African-American founded adult substance abuse treatment centers in the country. Our Agency was founded in 1942 by a handful of dedicated recovering minorities who had a sincere desire to reach out to others in need of help and support to recover from the disease of alcoholism and drug addiction. Being located primarily in the Outhwaite neighborhood of Greater Cleveland, by 1950, this small committed group of caring individuals had incorporated as the Outhwaite Rehabilitation Center for Alcoholics, commonly known today and re-incorporated as ORCA House, Inc. 67 years later, ORCA House is an essential, non-profit adult rehabilitation center with three (3) facilities and a most commendable history of serving the indigent adult populations of Greater Cleveland and its neighboring communities. Moreover, ORCA House, Inc. prescribes to the philosophy that substance abuse is a progressive, treatable disease that negatively impacts the entire family unit. To this end, our Agency adopts a holistic, culturally relevant approach to service delivery that effectively addresses the needs and actively involves the whole family in the recovery process.



### Services

- **Non-Medical Community Residential Treatment:** The ORCA Inpatient Programs offer comprehensive residential treatment services for adults with 30 to 90 day treatment stays and extended inpatient stays for pregnant, addicted women. These programs provide services for a minimum of 30 hours per week. These services include therapeutic, gender specific, and trauma sensitive services, 12 step support groups, group and individual counseling, individual treatment planning, AOD education, therapeutic recreation, HIV/AIDS awareness, and case management services.
- **Outpatient and Intensive Outpatient Treatment:** The ORCA Outpatient Programs offer a full array of services that include: professional assessments, individual case management, crisis intervention and laboratory urine analysis. The ORCA Co-Ed Intensive Outpatient Program offers three (3) hours of intensive therapeutic treatment services each week from Tuesday through Friday for five (5) weeks. Individual counseling, treatment planning, and crisis intervention services are also provided. Upon completion of Residential and Intensive Outpatient treatment, many clients receive non-intensive outpatient services for three months. As a result, many consumers experience a continuum of care beginning with residential treatment and continuing through non-intensive outpatient services.
- **Family Preservation Program:** In accordance with our mission and treatment philosophy, family group sessions are provided one (1) evening each week and are required as an integral part of the customer's individual treatment planning process. To facilitate family participation, supervised child care services are provided along with individual family intervention sessions, co-dependency education, problem identification/referral and other services designed to assist the whole family unit in recovery.

ORCA House provides hope, caring and recovery services to men, women and families suffering from Alcohol and Drug Addiction in the Greater Cleveland neighborhoods.

## THE MISSION

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods.

## THE VISION

*The ORCA House of the future will:*

- *Be a premier vehicle for helping clients reclaim their lives and become contributing members of society*
- *Be fiscally sound with diverse funding sources*
- *Provide addiction services grounded in research and determined to be best practices in the field*
- *Employ highly trained and professional staff*
- *Be an employer of choice*
- *Provide personalized care and be client centered, customer driven and make decisions based on data*
- *Partner with diverse organizations to enhance services, facilities and program opportunities*
- *Provide facilities for clients and staff that are comfortable and provide a therapeutic milieu*

*"The house with a heart"*

**\*\* The artwork on the cover page is from a client who resided in one of our Residential Programs, it represents the client's recovery journey from home and ending at ORCA House, "The House with a Heart"!**

# CUSTOMERS SERVED

Intensive Outpatient	1st	2nd	3rd	4th	TOT
	Qtr	Qtr	Qtr	Qtr	
African American	25	14	10	11	<b>60</b>
Caucasian	3	4	6	4	<b>17</b>
Hispanics	0	0	0	1	<b>1</b>
Asians	0	0	0	0	<b>0</b>
Others	0	0	0	0	<b>0</b>
<b>Total Admissions</b>	<b>28</b>	<b>18</b>	<b>16</b>	<b>16</b>	<b>78</b>
Males	16	11	8	10	<b>45</b>
Females	12	7	8	6	<b>33</b>

Men's Residential	1st	2nd	3rd	4th	TOT
	Qtr	Qtr	Qtr	Qtr	
African American	19	20	18	31	<b>88</b>
Caucasian	27	17	23	22	<b>89</b>
Hispanics	2	2	4	2	<b>10</b>
Asians	0	0	1	1	<b>2</b>
Others	0	0	1	0	<b>1</b>
<b>Total Admissions</b>	<b>48</b>	<b>39</b>	<b>47</b>	<b>56</b>	<b>190</b>

Women's Residential	1st	2nd	3rd	4th	TOT
	Qtr	Qtr	Qtr	Qtr	
African American	14	15	23	18	<b>70</b>
Caucasian	18	12	16	17	<b>63</b>
Hispanics	1	3	1	0	<b>5</b>
Asians	0	0	0	0	<b>0</b>
Others	0	0	0	0	<b>0</b>
<b>Total Admissions</b>	<b>33</b>	<b>30</b>	<b>40</b>	<b>35</b>	<b>138</b>



ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods

Annual Service Productivity FY' 15	
	Produced
Assessments	470
Individual Counseling	2643.0
Group Counseling	4822
Urine Drug Screen	1200
Intensive Outpatient	869
Community Residential	6506
<b>Total service units</b>	<b>16510</b>

% of Use Totals		
Drug	Number	%
Crack Cocaine	100	15%
Marijuana	146	22%
Cocaine	53	8%
Alcohol	183	27%
Heroin	88	13%
Opioid	37	6%
PCP	19	3%
Other	46	7%
<b>Total</b>	<b>672</b>	<b>100%</b>

AFTERCARE	1st	2nd	3rd	4th	TOT
	Qtr	Qtr	Qtr	Qtr	
African American	7	7	9	10	<b>33</b>
Caucasian	5	1	1	4	<b>11</b>
Hispanics	0	0	1	0	<b>1</b>
Asians	0	0	0	0	<b>0</b>
Others	0	0	0	1	<b>1</b>
<b>Total Admissions</b>	<b>12</b>	<b>8</b>	<b>11</b>	<b>15</b>	<b>46</b>



## STATEMENT OF FINANCIAL ACTIVITIES

	FOR THE YEAR ENDING JUNE 30, 2014	FOR THE YEAR ENDING JUNE 30, 2015
<b>Support and revenue:</b>		
Contributions and grants:		
Foundations	\$18,188	\$13,510
Individuals	\$2,462	\$2,463
Donated services	\$37,018	\$35,990
United Way Services	\$83,403	\$81,991
Other	\$17,164	\$21,056
Government grants	\$1,091,830	\$1,363,165
Total contributions and grants	\$1,250,065	\$1,518,175
Program Fees	\$33,502	\$32,666
Rental Income	\$31,296	\$30,415
Other Income	\$100	\$105
	<b>\$1,314,963</b>	<b>\$1,581,361</b>
<b>Expenses:</b>		
Program services:		
Men's residential	\$528,209	\$587,236
Women's residential	\$448,961	\$478,148
Outpatient/other services	\$256,840	\$279,209
Crawford House	\$16,106	\$16,790
Total program services	\$1,250,116	\$1,361,383
General & administrative	\$144,172	\$145,577
	\$2,562	\$3,103
Fundraising		
<b>Total expenses</b>	<b>\$1,396,850</b>	<b>\$1,510,063</b>
Net change in assets	(\$81,887)	\$118,223
Net Assets at beginning of year	\$232,985	\$151,330
<b>Net assets at end of year</b>	<b>\$151,098</b>	<b>\$269,553</b>

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods



## ORCA HOUSE STAFF ROSTER

### Management Staff

Greg Uhland, LISW-S, *Executive Director*  
Lynette Clayton, PHR, *Fiscal Director*  
Rochena Crosby-Hall, LSW, LICDC, *Clinical Director*  
Myrtle Watson, LICDC-CS, *Residential Programs Director*

### Administration

Rochelle Elder, *Executive Secretary*  
Yolanda Gooden, *MIS Coordinator*  
Johnnie Mae Tate, *MIS Clerical Support*  
Rose Champ, *P/T Receptionist*  
Mary Wood, *P/T Receptionist*  
Standford Profett, *Building & Grounds, Safety Manager*

### MEN'S Residential Program

Joseph Gaston, *Primary Counselor*  
Bernie Reeves, *Primary Counselor*  
Spencer Bingham, *Residential Programs Mgr.*  
Andrew Bell, *P/T Receptionist/PRN Monitor*  
Melvin Ware, *Lead Monitor*  
Kenneth Range, *Monitor*  
Keith White, *Monitor*  
Robert Hooks, *Monitor/PRN Counselor*  
Roy Hall, *Monitor*  
Christopher Griffin, *Monitor/PRN Counselor*  
Tody Vinson, *Residential Services Cook*

### WOMEN'S Residential Program

Charlesetta Hurt, *Primary Counselor*  
Felicia Lee-Goodson, *Primary Counselor*  
Bernice Copeland, *PRN Counselor*  
Sophia Young, *Lead Monitor*  
Kosandra Miller, *Monitor*  
Mattie Hardy, *Monitor*  
Sadie Scott, *Monitor*  
Marcella Taylor, *Monitor*

### INTAKE/ASSESSMENT

Quinta Peoples, *Intake/Assessment Coordinator*  
Geraldine Slaughter, *PRN Outpatient/Intake Counselor*  
Anna Lillie, *PRN Outpatient/Intake Counselor*  
Loretta Gerhardt, *Intake/Assessment Counselor*  
(*P/T: West Side Catholic Center*)*Counselor (P/T)*

### Outpatient/Intensive Outpatient Program

Dorothy Lewis, *IOP Counselor*  
Christopher Griffin, *NIOP Counselor*  
Patricia Pearce, *Federal OP Program Counselor*  
Christine Ferguson, *Federal OP Program Counselor*  
Walter Massey, *Family Counselor*  
Latundra Henderson, *Post Discharge Specialist*

### ORCA House Volunteer's

Sylvia Johnson-Lee, *Program Volunteer, Volunteer Coordinator*

### National Caucus on Black Aged

Gilbert Posey, *NCBA Trainee*

ORCA House provides hope, caring and recovery services to men, women and families suffering from Alcohol and Drug Addiction in the Greater Cleveland neighborhoods.



# ORCA HOUSE, INC. BOARD OF DIRECTORS

**FY 2015**

## **OFFICERS**

Richard C. Wagner, JD  
CHAIRMAN

Heather Brissett, LSW, MSW, MNAL  
SECRETARY

Lawrence P. Kenny  
VICE CHAIRMAN



Tyrone Hunt  
TREASURER

## **MEMBERS**

Roland K. Arter, MBA, MSME, PE

Richard DeFranco, MD

Bob Garrity, JD, LISW, LICDC-CS

Sybil Marsh, MD, MA

Bonnie Newell

John O. Tate

Floyd Shaw, Director Emeritus

Grant Carter, Director Emeritus

Thomas J. Risk, Director Emeritus



ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods



## CLIENT'S VIGNETTE:

### THE DISEASE OF ADDICTION: HOPELESSNESS CAN BECOME HOPE

Ed is 38 years old. He was born and raised in Cleveland, Ohio and still resides there today. Currently Ed lives with his family that includes his wife and five children. The children ages range from 6 months to 17 years. Ed stated that he began using drugs trying to cope with the loss of his father. To this day Ed still grieves his death. The drugs he used helped him by numbing the feelings surrounding his Dad's passing. In a short period of time his drug misuse turned into drug abuse which began to shatter his life and all those around him. Quickly, Ed found himself in a full blown addiction to crack cocaine, alcohol, and heroin. The disease of addiction began to impact all aspects of Ed's life. He was unable to stay employed and the quality of his relationships with the people he loved declined. His use brought him into contact with the criminal justice system. He became hopeless, and began a downward spiral of self-destruction.



Ed reached out for help and called 211 for assistance. He was directed to a local detox program where he completed his initial stage of treatment. Ed completed a detox and was referred to ORCA House Inc. substance abuse treatment center. Ed became involved in ORCA's Men's Residential Treatment Center and successfully completed the thirty day intensive residential program. A week after finishing residential services, Ed was admitted to the ORCA House IOP and also successfully completed that program. Ed decided to participate in the ORCA Aftercare Program where he is today. Ed remains sober, 4 months after he entered treatment at ORCA House. Ed reports that because of the help he received after reaching out, his life has improved tremendously in a short period of time. He states that he's much more content, free of chaos, and no longer sick. Ed claims that, if it wasn't for receiving AOD treatment services without the ability to pay for it, his life would be ruined.

Today Ed is an active father and husband which he enjoys greatly. Ed attends 12 step meetings and has a sponsor. He is currently employed and helps rally for more AOD treatment support in his community.



ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhood



ORCA House wishes to thank the  
Following Organizations & Individuals for their support

### INDIVIDUALS

- Anonymous
- Arter, Roland
- Bingham, Spencer
- Bradley, John
- Brissett, Errol and Heather
- Champ, Rose
- Chappell, Ina Jo
- DeFranco, Richard
- Eckelman, Kathryn
- Elder, Rochelle
- English, Paula
- Ferguson, Christine
- Fields, Jacquelin
- Gall, Darlene
- Garrity, Robert J.
- Gaston, Joseph
- Gerhardt, Loretta
- Gooden, Yolanda
- Greenberg, Michael
- Hartford, Barbara
- Hill, Candy
- Hollister, David
- Holman, Mr. and Mrs. Ronald
- Hunt, Tyrone
- Jarrett, Gwen
- Johnson, Linda
- Kazmar, Bethany
- Kenny, Lawrence
- Koenig, Steve
- Lampi, Sharon
- Lewis, Dorothy
- Love, Olivia
- Marsh, Dr. Sybil
- Marshall, Scott and Shawna
- Massey, Loretta H.
- Massey, Walter
- McMullen, Irene
- Mitchell, Mamie, Councilwoman, City of Cleveland
- Newell, Bonnie
- O'Rourke, Seamus
- Overbeke, Grace
- Parker, Theodore
- Payton, Felicia
- Pla, Esther and Gus
- Range, Kenneth
- Reeves, Bernie
- Reimer, Jodi
- Rhodes, Darlene
- Rose, Desmond
- Schroth, Richard
- Sister Curtia Ambrow
- Smith, Elzoria
- Smith, Mr. and Mrs. Roger
- Sorge, Crystal
- Spetrino, Annette
- Steele, Martina
- Tate, John
- Taylor, Peggy
- Toth, Julius
- Uhland, Greg and Eve
- Verner, Robert
- Wagner, Richard
- Welcome-Butler, Patricia
- Werber, Steve
- Wood, Mary

### FOUNDATIONS

- Ernestine J. Holman Fund
- Holman Family Foundation
- Maine Community Foundation
- Reinberger Foundation
- Reuter Foundation
- The United Black Fund
- Wolf Family Foundation

### FUNDING STREAMS

- ADAMHSBCC
- Berea Municipal Court
- Cenpatico
- Cleveland Municipal Court
- Cuyahoga County Board of Health (Ryan White Part A Funds)
- Cuyahoga County Probation Department
- Lakewood Municipal Court
- Lorain ADASB
- Lyndhurst Municipal Court
- ODMHAS
- Recovery Resources
- Rocky River Municipal Court
- United Way
- U.S. Pretrial/Probation
- West Side Catholic Center

## SUPPORTERS

- Aflac
- Alexander's Hardware
- Cleveland Rape Crisis Center
- Cleveland Treatment Center
- Community Assessment and Treatment Services, Inc.
- Compass Computer Group
- Connections-Health –Wellness and Advocacy
- Eastern Star Matron's Guild
- ESI Electrical Contractors
- The Free Medical Clinic of Greater Cleveland
- Imani Temple
- Intercontinental Hotel
- KA, Inc., Architects
- Lyndhurst Municipal Court
- Mamie Mitchell, Cleveland City Council
- Pinkney Perry Insurance Agency, Inc
- PNC Bank
- Providence House, Inc.
- The Rape Crisis Center
- Recovery Resources
- Salvation Army/Harbor Light Complex
- Strategic Benefit Partners, LLC.
- Ulmer/Berne/LLP Attorneys
- The University Church of Christ

ORCA House provides hope, caring and recovery services to men, women and families suffering from alcohol and drug addiction in the Greater Cleveland neighborhoods